

vXchnge Delivers Secure Infrastructure to Support MetricStream's Rapid Growth in Cloud Hosting



The Situation

MetricStream, located in Palo Alto, California, is a leading Governance, Risk, Compliance (GRC) applications company whose customers are primarily cloud-based and require top-tier risk protection. Because it manages extremely sensitive data, MetricStream needed a colocation provider in the heart of Silicon Valley that could supply best-in-class security practices.

From financial services to healthcare to tech, companies in almost all industries need to make sure the infrastructure they use has the proper controls in place to reduce risk. These businesses turn to MetricStream for Governance, Risk, and Compliance (GRC) services that enable them to control their risk management programs, quality management processes, regulatory and industry-mandated compliances, and corporate governance initiatives.

MetricStream offers a comprehensive set of GRC applications to meet hybrid cloud compliance requirements at a time when most service providers are focused solely on scalability. Security and compliance are frequently an afterthought in the wake of rapidly rising cloud traffic, which is expected to quadruple over the next four years, according to Statista. MetricStream, on the other hand, concentrates on safeguarding against all risks, especially new ones created by the increasing use of cloud-based architectures.

The Solution

MetricStream selected vXchnge as its colocation provider of choice because of vXchnge's industry-leading Methods of Procedures and Standard Operating Procedures. vXchnge also possesses all of the systems and compliance certifications needed to give MetricStream's customers unsurpassed protection and assurance.

By providing multiple levels of security, vXchnge handles everything from physical and environmental security to international standards support. The Company's industry-certified platform provides the exact compliance standards that MetricStream needs to run their SaaS solutions in a risk-protected environment, with direct access to its infrastructure and security audits.

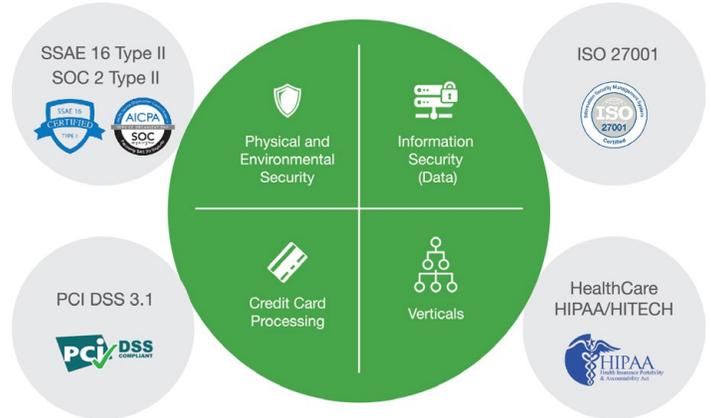
The Standards

Each year, an external third party reviews vXchnge's security controls to verify that it has implemented and demonstrated operational effectiveness. All 15 vXchnge data centers are covered under the following standards:



SSAE 16 Type II

The SSAE 16 standard governs internal controls over financial reporting. The Type II report includes the design and testing of controls to report on the operational effectiveness of these controls over a period of time.



SOC 2 Type II

The SOC 2 standard governs internal controls over operational controls, such as physical and environmental security. It reports vXchnge's controls relevant to security, availability, processing integrity, confidentiality or privacy. A Type II report includes detail on vXchnge's controls, as well as the third party auditor's detailed test procedures and results.



ISO/IEC 27001:2013

The ISO/IEC 27001:2013 certification is the most widely accepted certification for information security controls. Through a continuously improved risk management framework, ISO/IEC 27001:2013 ensures that the appropriate people, processes, policies and technologies are in place to detect and defend against potential data system vulnerabilities.



HIPAA/HITECH

The Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health (HITECH) Act set national standards for the privacy and security of electronically protected healthcare information. These standards ensure that vXchnge implements and adheres to all physical, network and process security measures related to protected healthcare information.



PCI DSS 3.1

The Payment Card Industry Data Security Standard (PCI DSS) is a worldwide security standard, which is assembled by the Payment Card Industry Security Standards Council. The standard was created to help organizations that process credit card payments and prevent credit card fraud by instituting controls around data and its exposure to risk.

The Future

MetricStream's customers demand speed, agility and responsiveness from their GRC applications, and vXchnge is helping MetricStream meet and exceed their expectations. With superior security and the highest standards of transparency and compliance, vXchnge supports MetricStream's ability to deliver high-performing services to its customers, while ensuring their critical IT assets remain safe.

As the data needs of MetricStream continue to grow, vXchnge's next-generation data center in Santa Clara is fully equipped to help it scale with confidence. Not only does vXchnge satisfy MetricStream's extensive compliance requirements, but it also offers flexible power densities, innovative cooling capabilities and smart infrastructure to provide invaluable scale and brand protection every step of the way.

vXchnge Santa Clara Is Designed for Performance®

- State-of-the-art, multi-stage security features and a 100% uptime guarantee provide premium brand protection
- Unique Micro Data Center model provides businesses with their own adaptable data center within vXchnge's trusted infrastructures
- Advanced smart technology enables operational visibility and real-time adjustments for maximum efficiency at all times
- Robust carrier marketplace in the heart of Silicon Valley offers reliable redundancy and flexibility
- Software-defined infrastructures future-proof your business's growth with unlimited scalability

"vXchnge provides the level of service, security and compliance we need to ensure all of our customers' data and technological requirements are met, especially as the landscape continues to evolve at a rapid pace."

– Murali Krishnan,
Vice President, MetricStream

About vXchnge

vXchnge is a leading carrier-neutral colocation services provider dedicated to improving the business performance of its customers. With 15 data centers in key locations across the U.S., vXchnge brings you closer to the edge, helping you serve consumers locally so you reach more people more efficiently. As the first 100% ISO 27001 edge provider, vXchnge offers resilient data center infrastructure that delivers unmatched brand protection. vXchnge's micro data centers provide businesses with a Data Center-as-a-Service solution that is flexible, reliable and scalable. For more information on gaining an edge, visit www.vxchnge.com or connect on [Twitter](#) and [LinkedIn](#).

About MetricStream

MetricStream is the market leader in enterprise-wide Governance, Risk, Compliance (GRC) and quality management solutions. Their applications are used by leading global corporations in diverse industries, such as financial services, healthcare, life sciences, energy and utilities, food, retail, CPG, government, tech and manufacturing. With MetricStream, these companies are able to run their risk management programs, quality management processes, regulatory and industry-mandated compliance, and corporate governance initiatives. MetricStream is headquartered in Palo Alto, California. Learn more at www.metricstream.com.



DATA CENTER LOCATIONS

Chappaqua, NY
Cleveland, OH
Jersey City, NJ
New York, NY
Philadelphia, PA
(Operational mid-2015)
Santa Clara, CA

Secaucus, NJ
Portland, OR
Austin, TX
Minneapolis, MN
St. Paul, MN
St. Louis, MO
Pittsburgh, PA
Raleigh, NC
Nashville, TN

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